

Procedure for filing complaint/grievance

[In compliance with Master Circular for Online Resolution of Disputes in the Indian Securities Market dated 31-Jul-2023]

- An investor may lodge / escalate a complaint / grievance with the Grievance Redressal Officer of the Company – Mr. Uttam Bagri, through any of the following modes:
 - i. Written application to be submitted at the Corporate office of the Company at **173, 17th Floor, 209, Atlanta Building, Jamnalal Bajaj Marg, Nariman Point, Mumbai - 400021**
 - ii. Email on uttambagri@gmail.com
 - iii. Telephone call on **022 22720000**
- Every complaint so received shall be **duly acknowledged and recorded**
- In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SCORES (SEBI Complaints Redress System) at <https://scores.gov.in/scores/Welcome.html>
- If the complaint still remains unresolved, investor can initiate dispute resolution through the **Online Conciliation & Arbitration via ODR Portal** at <https://smartodr.in>

Pyxis Finvest Limited

(This document was last updated on 10-Feb-2026)